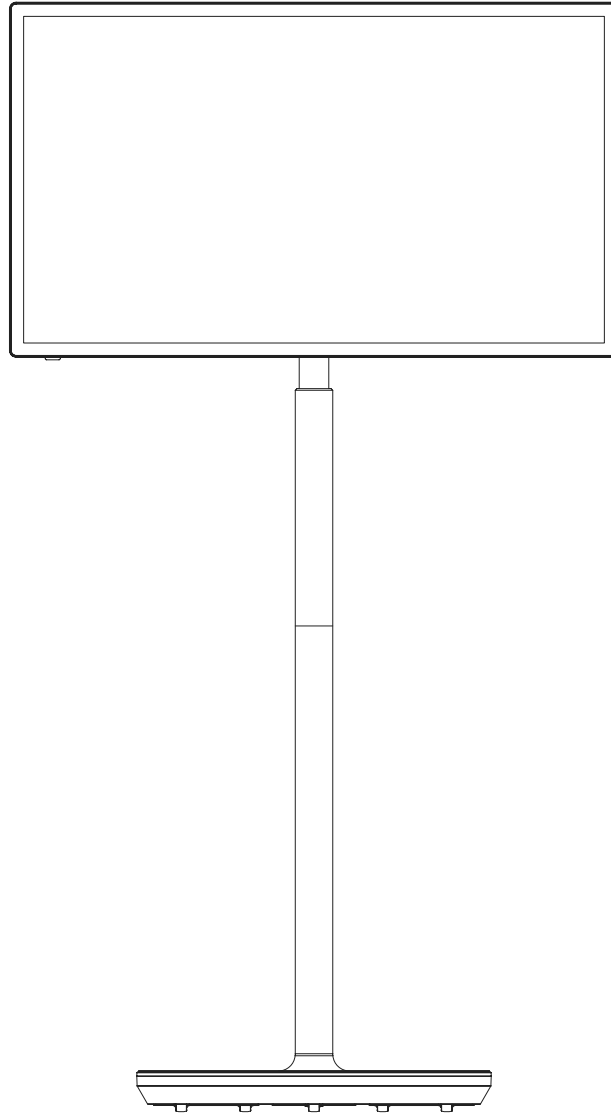


OneScreen[™] Wandr

User Manual



To ensure proper use of the product, please read this User Manual carefully.

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1. About OneScreen

OneScreen is a leader in interactive technology with state-of-the-art interactive displays, touchscreens, video walls, security camera systems, and many more innovative display solutions revolutionizing collaboration in education and business. At OneScreen, we are dedicated to delivering smarter, secure, and customer-centric cutting-edge technology solutions.

2. Introduction to Wandr

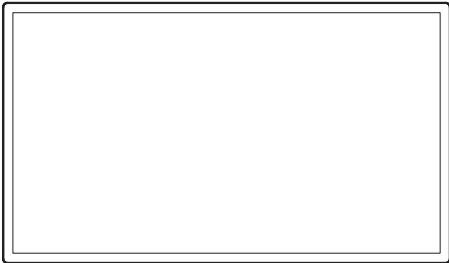
OneScreen Wandr allows you to unleash your productivity and entertainment anywhere. The all-in-one portable tablet boasts a 32-inch touchscreen display with stunning 1080p resolution, bringing your favorite movies, games, and work projects to life in vibrant detail. With its built-in battery, you can work or play for hours on end, without being tethered to an outlet. Need to adjust your viewing angle? No problem! Wandr rotates, tilts, and adjusts to fit your needs, providing exceptional comfort and versatility during use.

The tablet runs on Android 13, giving you access to a vast library of apps from the Google Play Store. So now you can stream your favorite shows, browse the web, or stay connected with friends and family, all on the go. With its built-in speakers and full HD camera, you can experience crystal-clear video conferencing wherever you are. It also comes with OneScreen GURU Live 24/5 help and support, accessible directly from the screen.

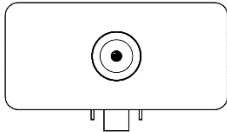
Whether you're a busy professional, a student on the move, or simply someone who loves to stay entertained, OneScreen Wandr is the perfect companion for your on-the-go needs.



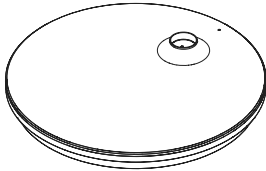
3. Inside the Box



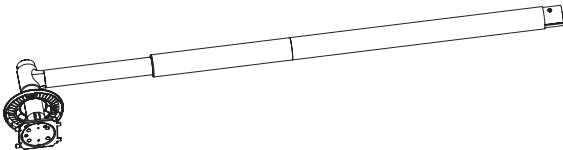
Wandr display screen



Camera



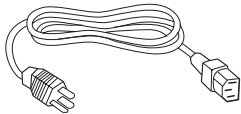
Base



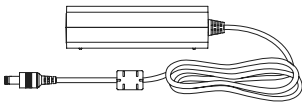
Mounting pole



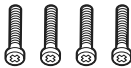
Installation guide



Power cord



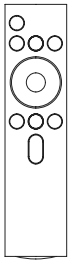
Power adapter



Screws



AAA



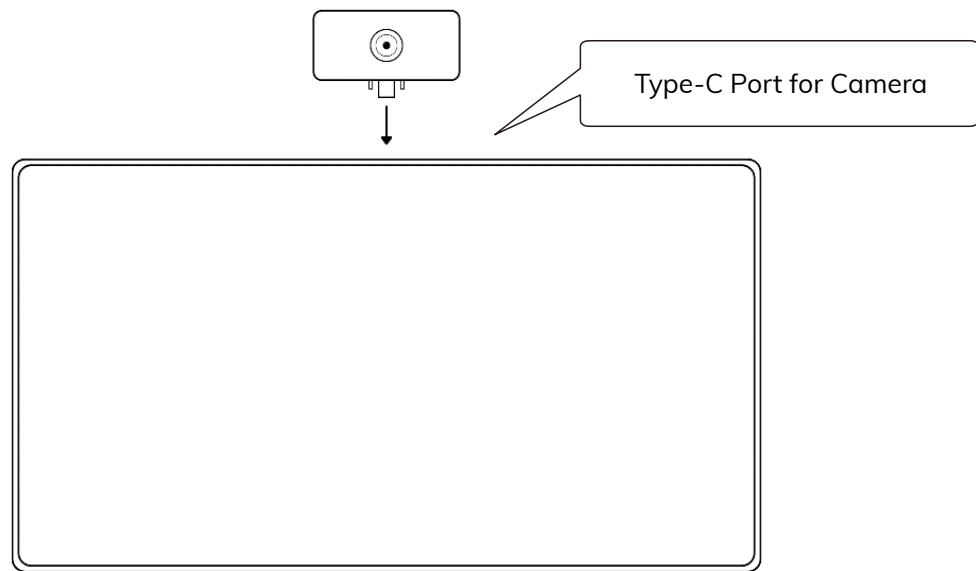
Remote control

4. Wandr Installation

Refer to the Installation Guide shipped with Wandr or follow the link below for detailed instructions on the installation and relevant safety precautions: [OneScreen Wandr Installation Guide](#)

5. Camera Installation

You can simply plug-in the camera through the Type-C port on the top-center of OneScreen Wandr to use it, as shown in the illustration below.



6. Ports & Connectivity

HDMI:

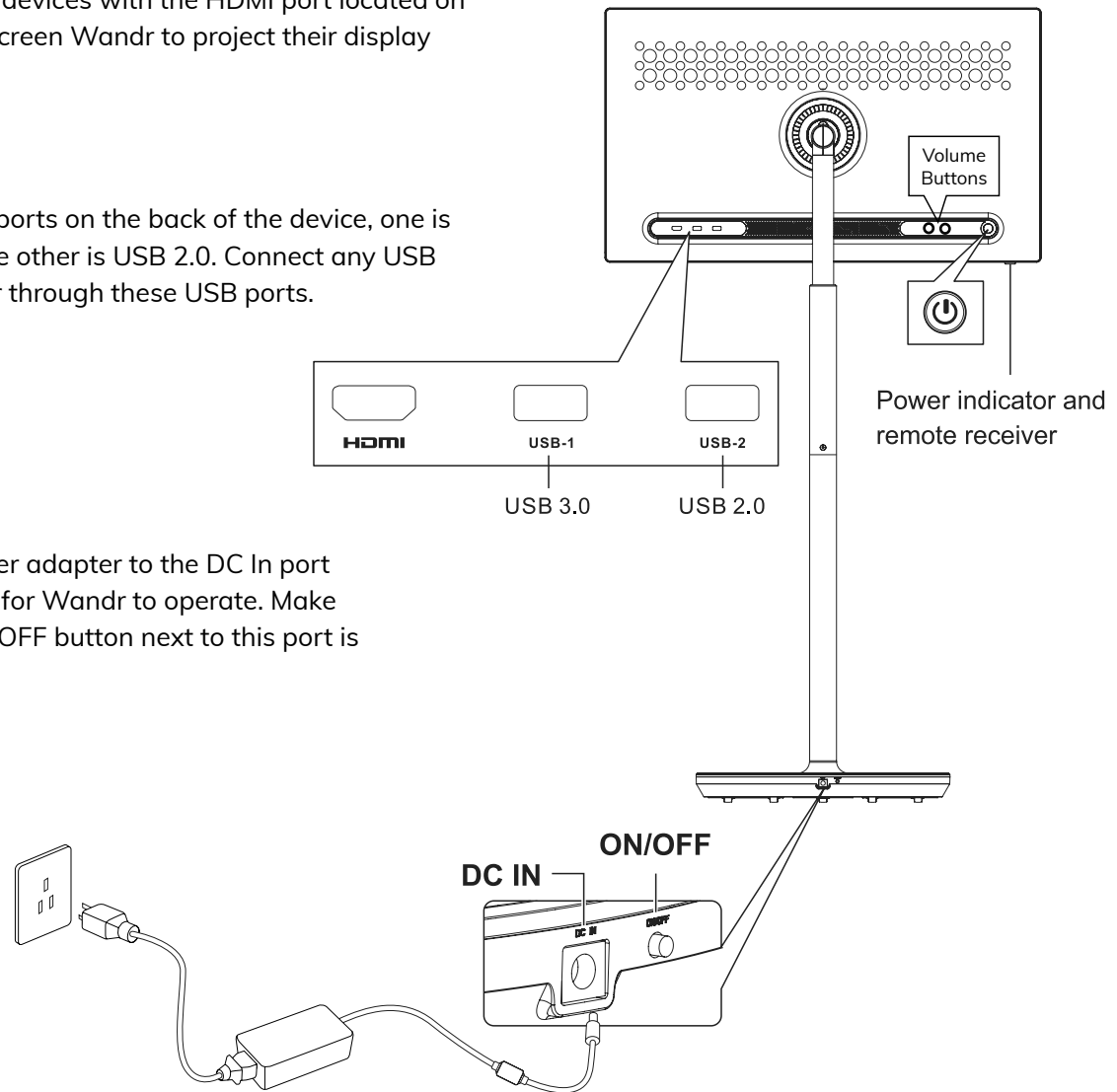
Connect external devices with the HDMI port located on the back of OneScreen Wandr to project their display onto it.

USB Ports:

There are 2 USB ports on the back of the device, one is a USB 3.0 and the other is USB 2.0. Connect any USB devices to Wandr through these USB ports.

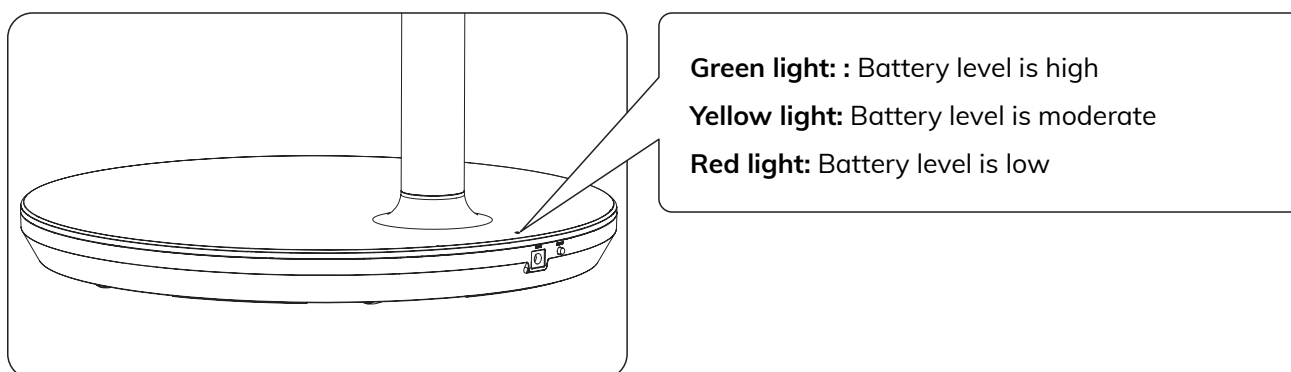
DC IN Port:

Connect the power adapter to the DC In port to provide power for Wandr to operate. Make sure that the ON/OFF button next to this port is turned on.



7. Use of Internal Battery

The base of OneScreen Wandr contains an internal battery which can supply voltage to the product for some time when no other power supply is connected. The battery indicator light has three different colors (green, yellow and red) which change with the remaining battery capacity. The red light is on during charging or when charging is necessary.

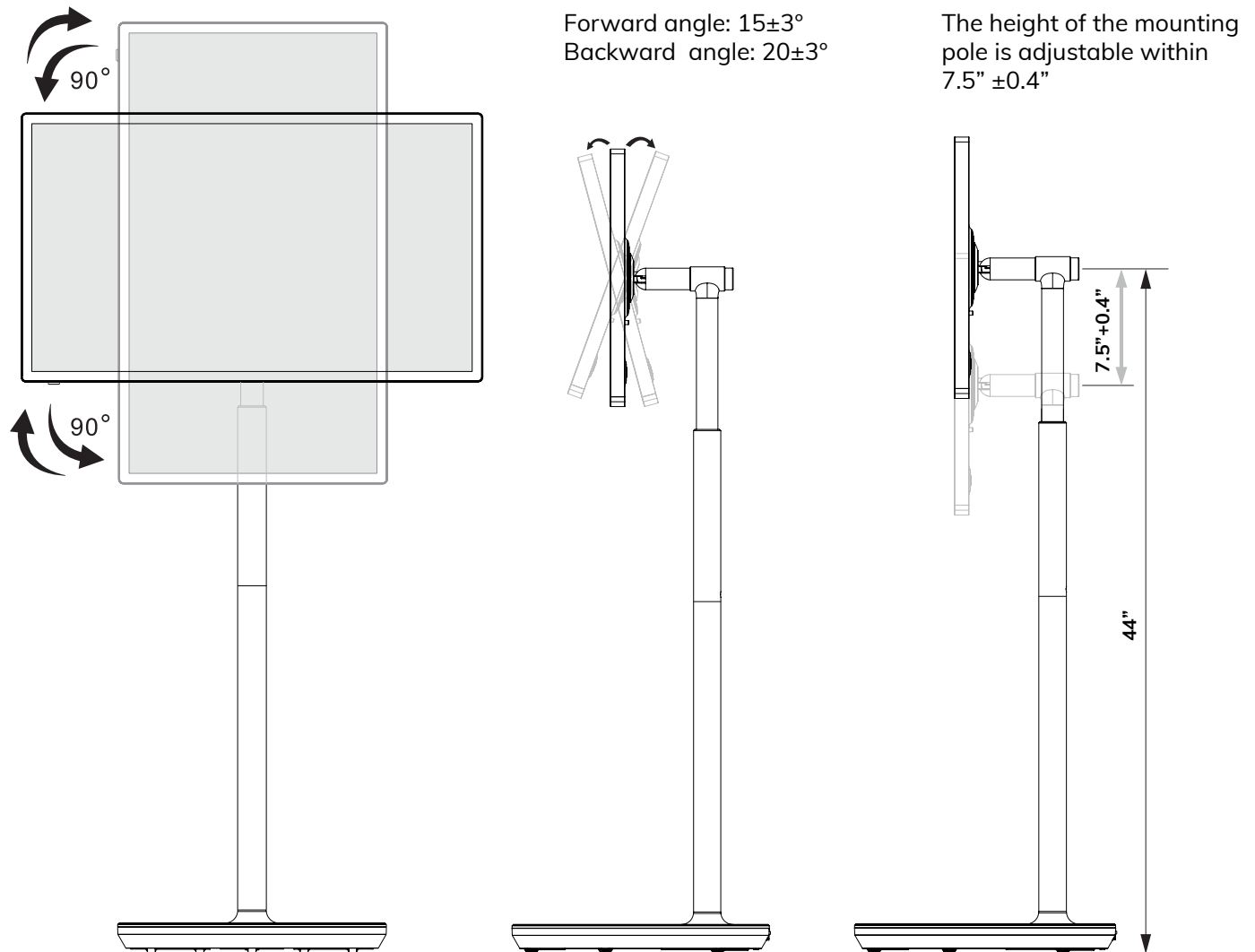


- It takes about 4 hours to charge the battery while Wandr is powered on, and approximately 2-2.5 hours when it is powered off
- The battery life and service time after charging reduces in proportion to the service period of the product
- In standby mode, the remaining battery capacity reduces naturally
- To prolong the battery life, it is advised to not always keep your device plugged in while using
- Maintaining the battery capacity at 50% helps to prolong the battery life
- The maximum service time after charging is 6 hours
- The service time may vary with various factors, such as connected devices, operating temperature, service period, user settings and types of applications running. Therefore, the actual time may vary with the service condition

8. Adjustment of Angle & Height

The height and angle of OneScreen Wandr can be adjusted to get a comfortable viewing and usage experience.

Attention: Some applications do not support vertical display.



Caution

- Do not rotate Wandr at an angle beyond the limit or beyond the maximum adjustable range of height
- Do not let your hands or fingers get stuck in the stand or height adjustment area

9. Powering-on / Standby

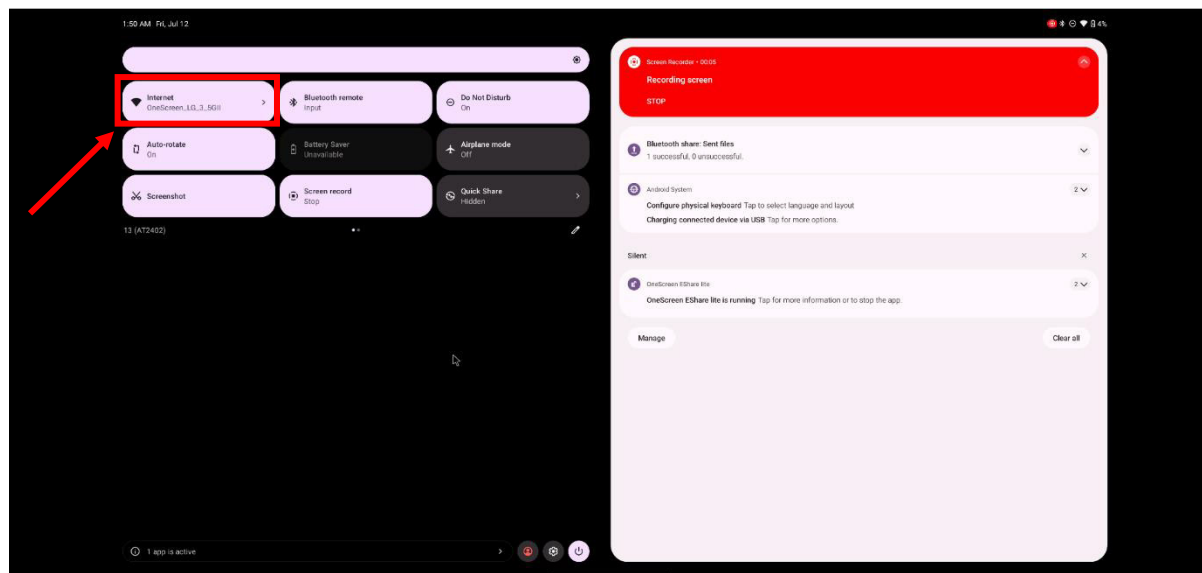
Follow the steps below to power on the device:

1. Connect the power cord to the DC In port at the base of Wandr
2. Press the ON/OFF button on the base to put it in ON position
3. Press the ⏻ key on the backside of Wandr to turn on the device
4. Pressing the ⏻ key again will put the device on standby mode
5. To shut down Wandr, press the ON/OFF button on the base and put it in OFF position

10. Connecting OneScreen Wandr with the Internet

You can connect OneScreen Wandr to a network through Wi-Fi by following the steps below:

1. From the Homepage, swipe down from the top to access the Notification Bar
2. Select Internet to see all the available networks
3. Select the network that you want to connect to
4. Enter the password and press Connect



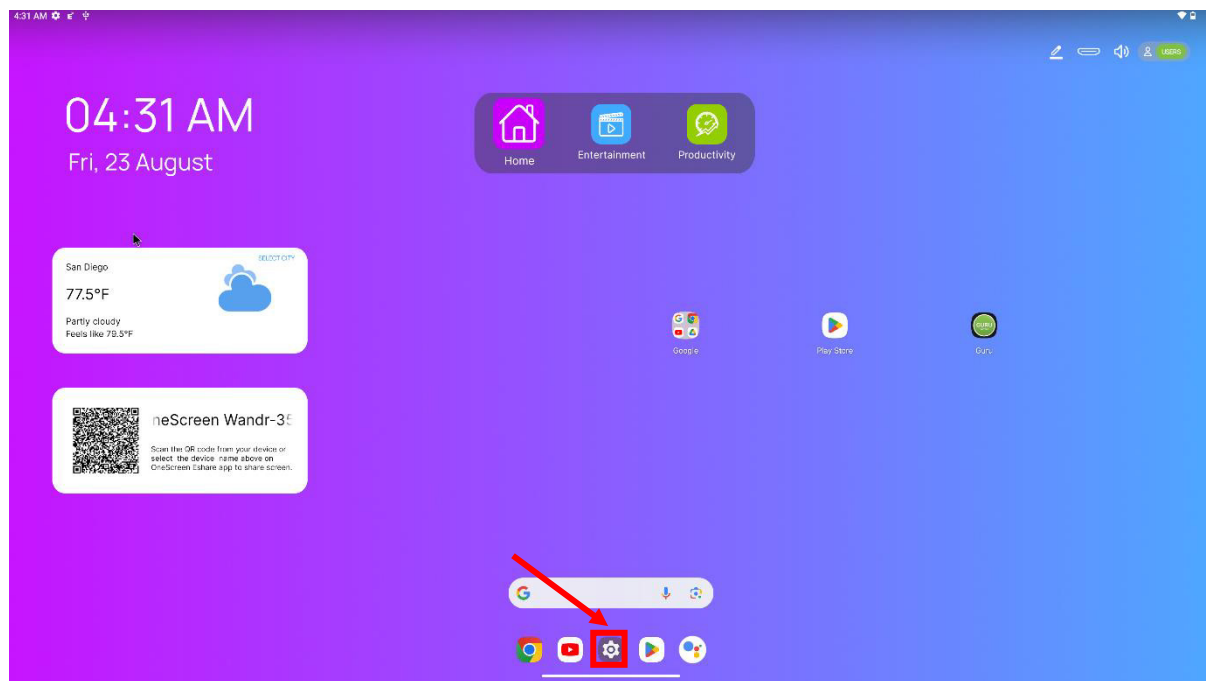
11. Remote Control

11.1 How to Install Batteries in the Remote Control

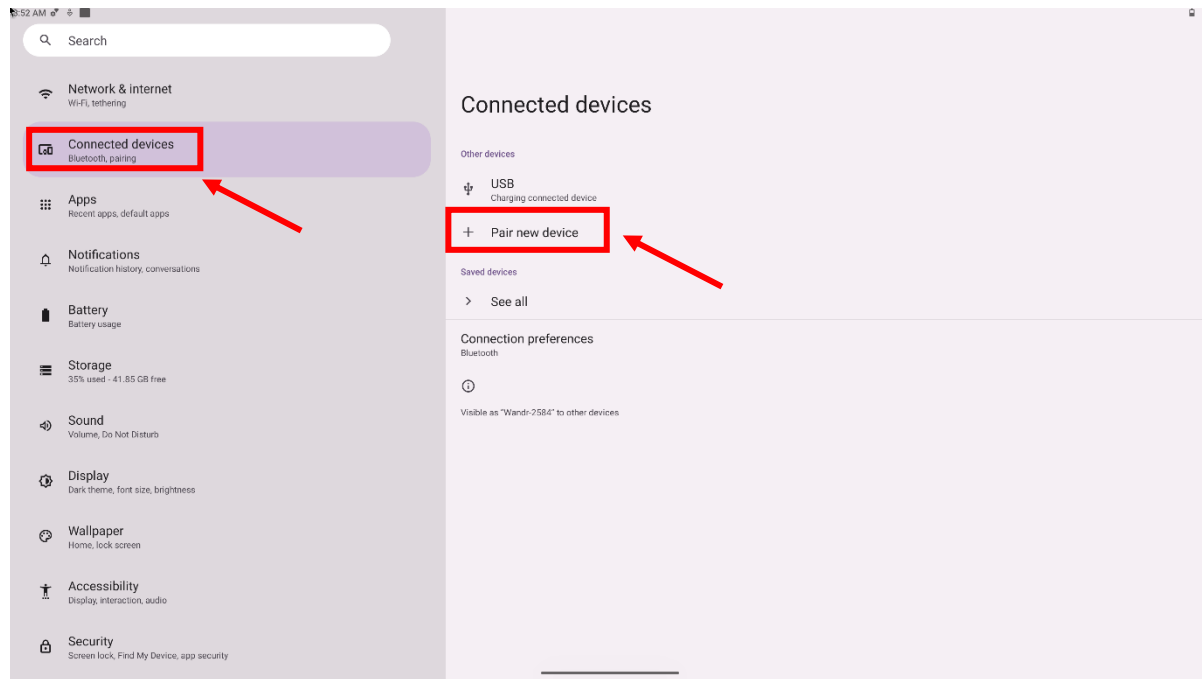
Remove the battery compartment cover. Install two AAA (1.5V) batteries, and ensure that the terminals of the batteries are consistent with the “+” and “-” symbols in the battery compartment of the remote control.

11.2 Instructions for Pairing Bluetooth Remote Control

1. On the Wandr device, open Settings from the App Dock



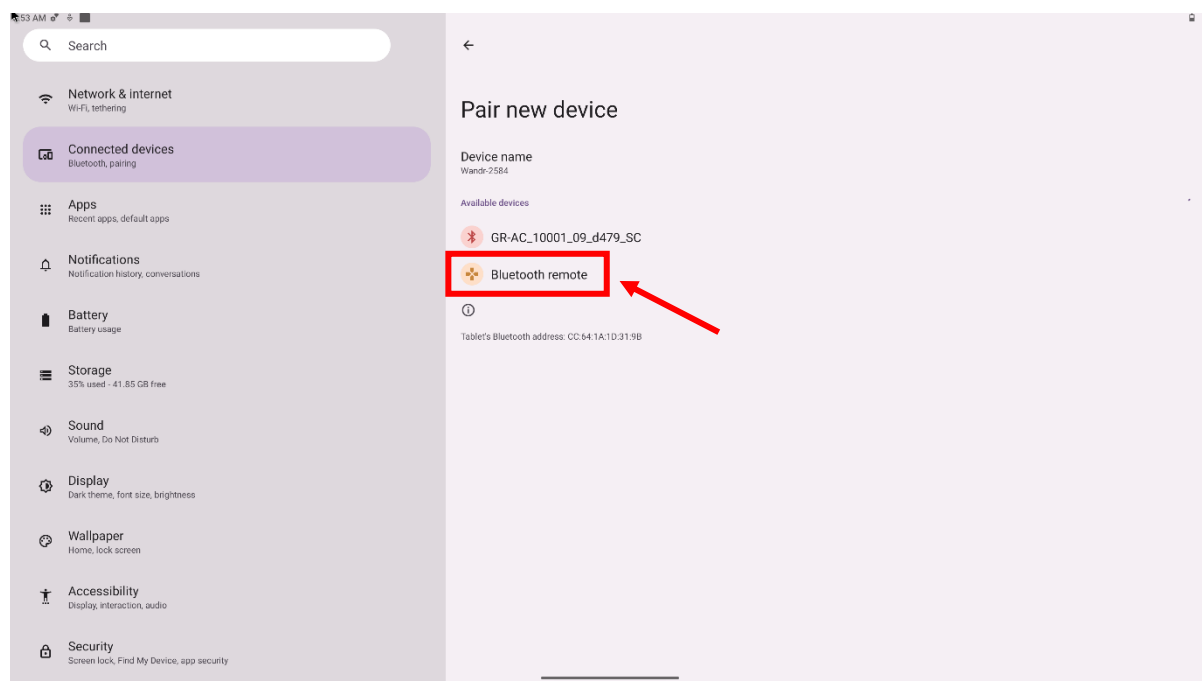
2. Navigate to **Connected devices** and then go to **Pair new device**



3. Simultaneously press and hold the key and the key on the remote control

4. Hold the buttons until a subtle red light on the front side of the remote starts blinking

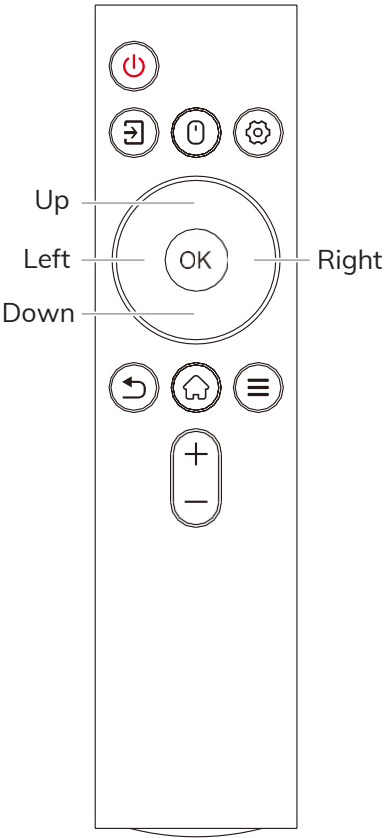
5. On Wandr, press on **Bluetooth remote** and then **Pair**



6. Keep a distance of less than 8 inches between the remote control and Wandr, and wait for the screen to show the “pairing successful” message.

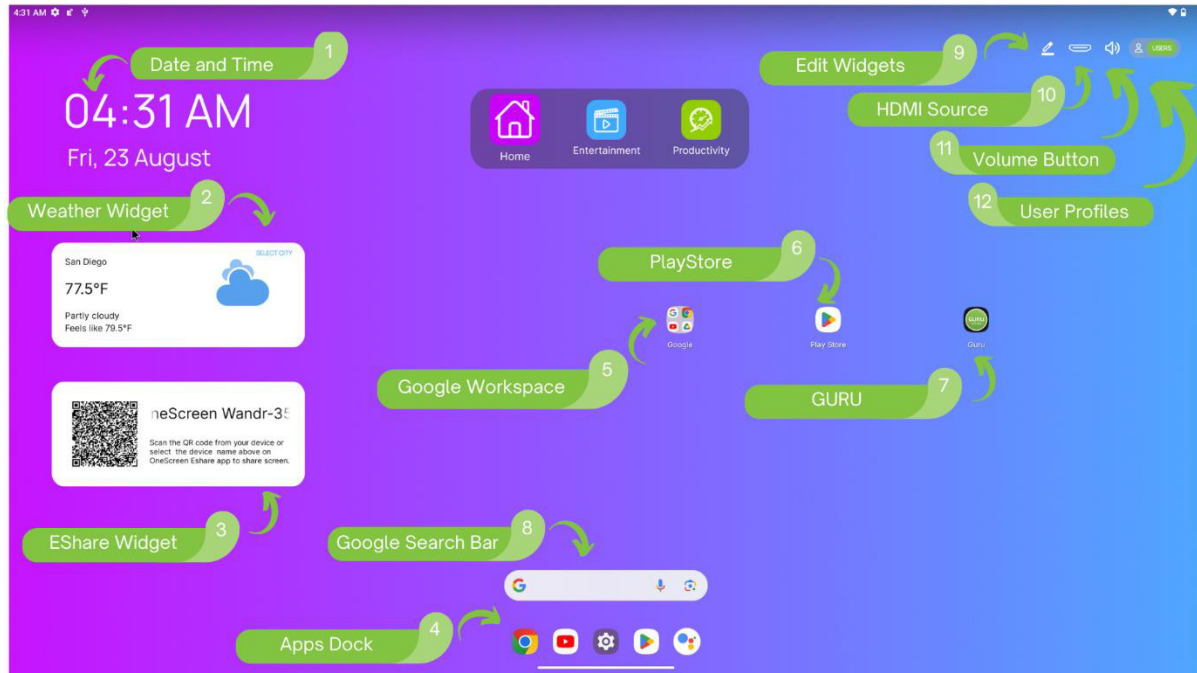
11.3 Description of Control Keys on the Remote Control

-  In standby mode, press this key to turn on Wandr. You can also press this key to put the device on standby mode
-  Switch the input source
-  Enable or disable the mouse function
-  Open the Settings menu
-  Press the Up/Down/Left/Right key to select a function
Press the OK key to confirm the operation
-  Go back to the previous menu
-  Go back to the home page
-  Open settings menu
-  Press + to increase the volume
Press - to decrease the volume



12. Navigating through OneScreen Wandr

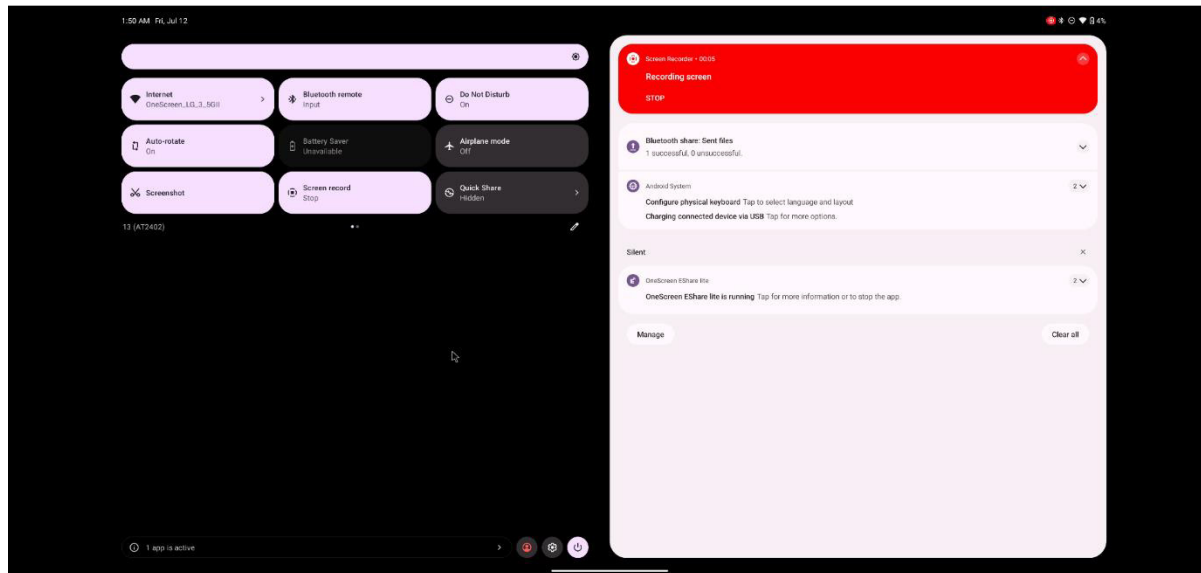
12.1 Wandr Homepage



1. **Date & Time:** Date and Time that can be set from the Settings
2. **Weather Widget:** Displays the current weather of your area
3. **EShare Widget:** Scan the QR code to start sharing your device's screen to OneScreen Wandr
4. **Apps Dock:** Placeholder for easy access to your favorite tools/apps. To add/remove an app; press, hold and drag apps in and out of the dock
5. **Google Workspace:** You can access all the Google apps that are pre-installed on OneScreen Wandr
6. **Play Store:** Access the Google Play Store to install any Android application
7. **GURU:** Use the OneScreen GURU app to reach out to the OneScreen Screen Skills GURU Team for live; instant support and training
8. **Google Search Bar:** Use this to search for anything on the Google browser
9. **Edit Widgets:** Edit the widgets on the Homepage
10. **HDMI Source:** Switch to HDMI source by pressing on it. If the HDMI connection is made between your personal device and Wandr, you will see the shared screen in this source
11. **Volume Button:** Use the volume button to control the volume of OneScreen Wandr
12. **User Profiles:** Use the Sign-in button to create/sign-in to an account on OneScreen Wandr

12.2 Navigation Panel

Swipe down from the top of the screen to access the navigation panel. On the right pane, you can view the notifications section and on the left pane, you can drag and drop important functions to customize your notification panel for quick access to key functions.



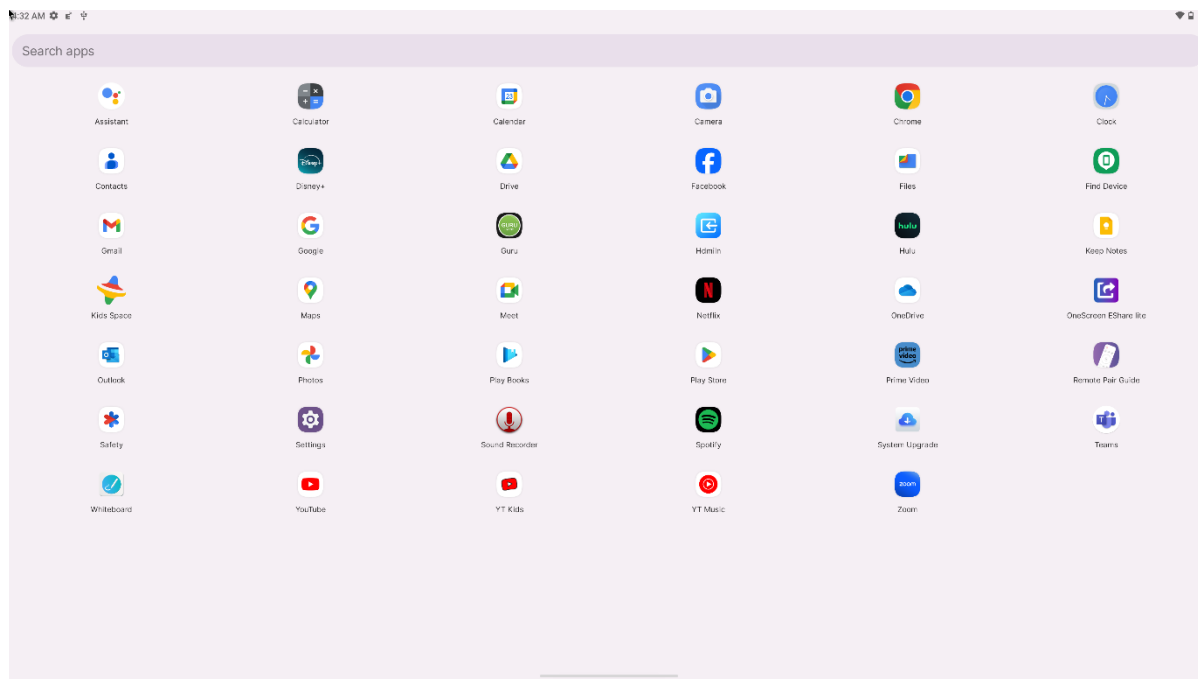
Some of the important functions and their description are listed below:

1. **Internet:** Allows you to select your desired network from the list of all nearby available networks
2. **Bluetooth:** Allows you to connect devices wirelessly to OneScreen Wandr through Bluetooth
3. **Screen Cast:** Allows you to wirelessly transmit the display of OneScreen Wandr to other devices
4. **Screen record:** Allows you to record the activities on the Wandr display
5. **Calculator:** Quick access to the calculator app
6. **Alarm:** Allows you to set alarms on your panel
7. **Dark theme:** Allows you switch between light theme and dark theme on OneScreen Wandr

Note: You can use the edit button (pen icon) to edit / add more shortcuts here

12.3 App Drawer

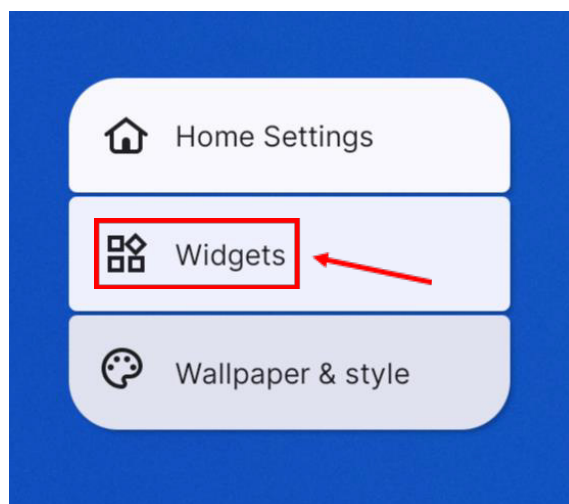
You can swipe up from the Homepage to access the App drawer. This contains all the apps installed on your OneScreen Wandr.



12.4 Editing the Widgets on Homepage

To add, remove, and customize the widgets on the Homepage, please follow the steps given below:

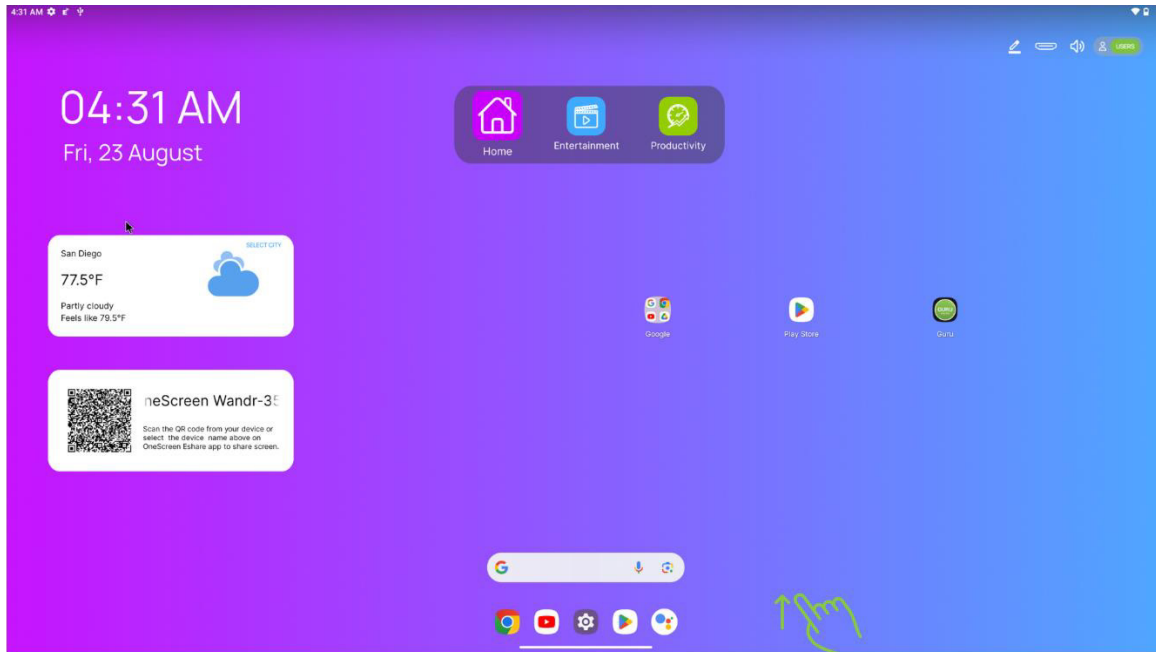
1. On the Homepage, press and hold to open a menu and then press on Widgets
2. You will see a list of all the widgets that you can add to the Homepage. You can also search for any widgets through the search bar
3. Press, hold and then drag the selected widget to place it on a specific location on the Homepage
4. Press and hold on a widget already placed on the Homepage to move it around, change its size or remove it by moving it to the remove button at the top



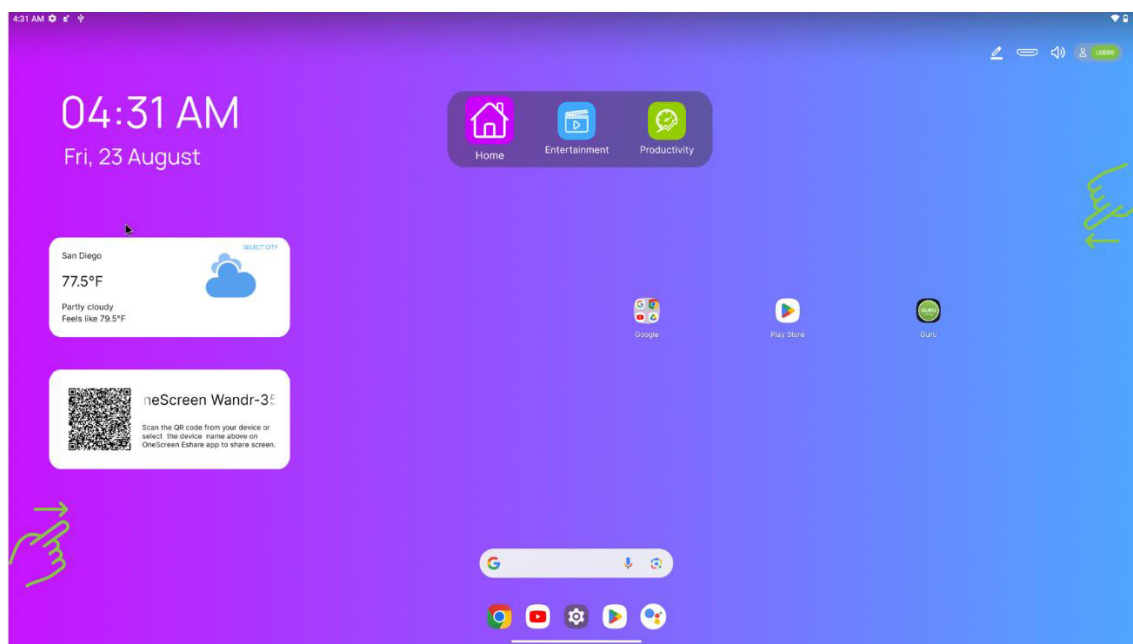
12.5 Gestures

OneScreen Wandr supports the following gestures:

1. Swipe up from the bottom of the screen to go to the Homepage



2. Swipe up from the bottom of the screen, hold, and then release to switch applications
3. Swipe from either the left or the right edge of the screen to go back one page/tab



13. OneScreen Wandr Apps

13.1 OneScreen EShare

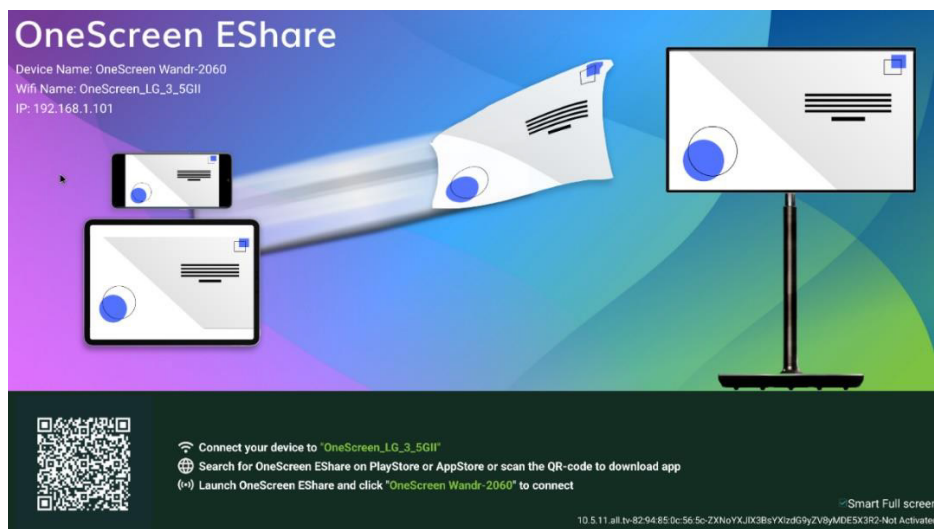
13.1.1 EShare App for Android & iOS

Use OneScreen EShare Lite to wirelessly share or mirror displays with Wandr (only supports Android and iOS)

1. Download EShare on the client device (the device that you want to connect with Wandr) from Play Store for Android or App Store for iOS or by scanning the QR code below:



2. Open the EShare app on Wandr by navigating to Apps

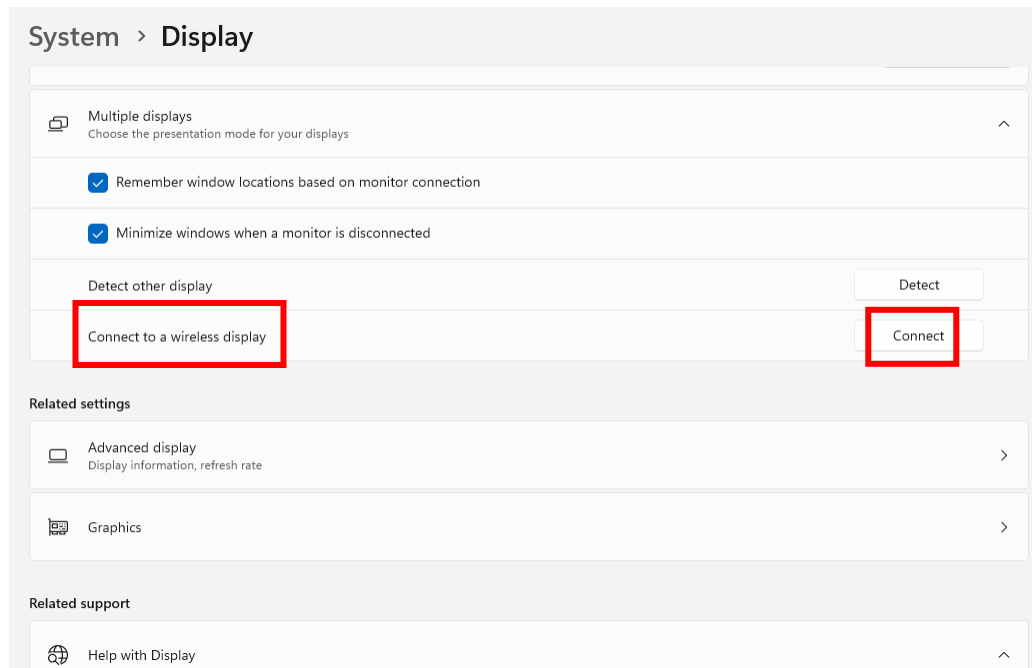


3. Now open the EShare app on the client device
4. On the client device, you will see a list of available devices to connect. Tap on the name you see on the EShare app on Wandr to connect your personal device to the screen
5. You can use Screen Share to project the client device's display on Wandr or use Screen Mirror to mirror Wandr's display on the client device

13.1.2 Miracast for Windows PC

Miracast allows users to share screens from a Windows PC or Android Phones to the OneScreen Wandr using Wi-Fi Direct. Hence, the devices do not need to be connected to the same network for screen sharing to work. You may follow the steps given below to connect your Windows PC to OneScreen Wandr via Miracast:

1. On your PC, go into the **Display Settings** and navigate to **Connect to a wireless display** and click on **Connect**



2. You will see a list of all available displays. Click on the name of the OneScreen Wandr you want to share the screen to
3. You can allow or disallow mouse, keyboard, touch, and pen input from this device. Enabling this option allows you to use your personal device using touch on the OneScreen Wandr. You can also choose to **Duplicate**, **Extend** or use the **Second screen only** option for this display

13.1.3 Miracast for Android Phones

To use Miracast on an Android phone, please follow the steps given below:

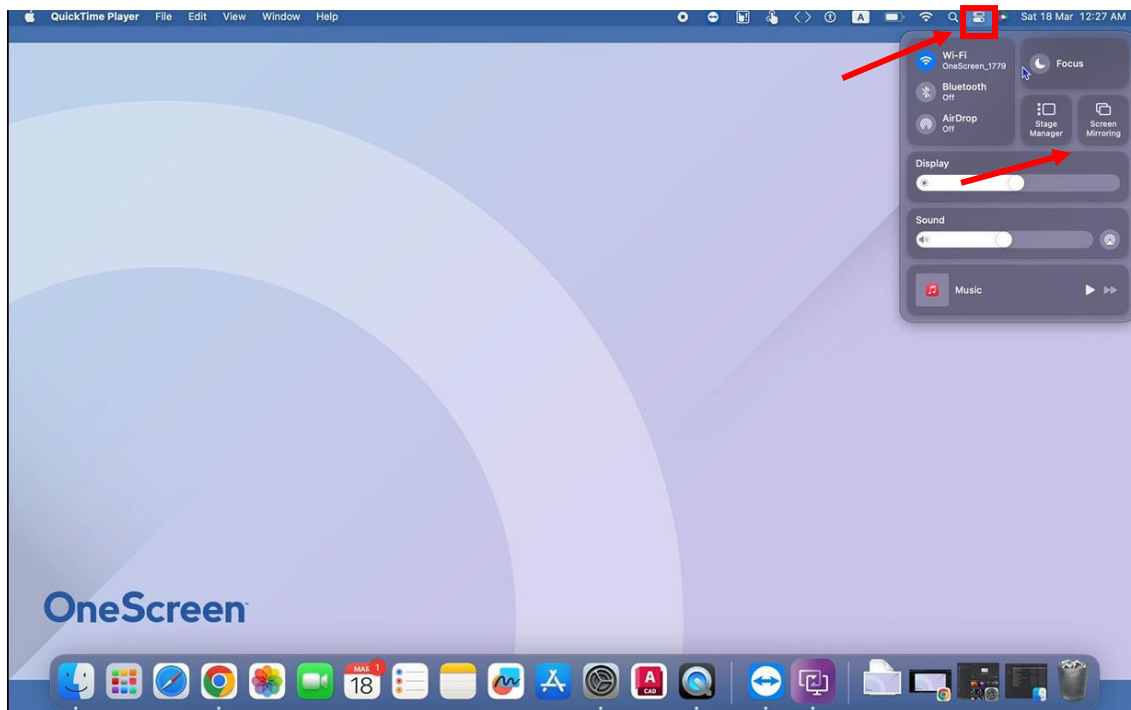
1. On your Android phone, navigate to **Settings > Connection and Sharing > Screencast**
2. You will see a list of all available displays. Press on the name of your OneScreen Wandr to start mirroring your phone display onto the OneScreen Wandr

(**Note:** Screen sharing with phones does not give touch functionality on the OneScreen Wandr)

13.1.4 Airplay for Mac

Follow the steps below to connect your Mac to the OneScreen Wandr via Airplay:

1. On the Mac, Navigate to **Control Centre** and then click on **Screen Mirroring**



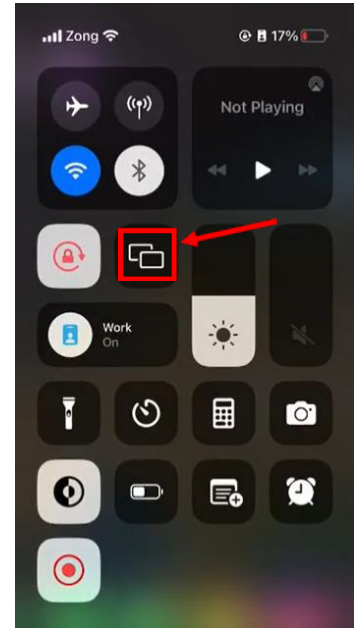
2. You will see a list of all available displays. Click on the name of your OneScreen Wandr. You can choose to either mirror your Mac display or use the OneScreen Wandr as an extended monitor.

13.1.5 Airplay for iOS Phones

To use the Airplay feature on the Apple phones, please follow the series of steps given below:

1. On the Apple phone, go to **Screen Mirroring** in the **Control Centre**
2. You will see a list of all available displays. Press on the name of your OneScreen Wandr to start mirroring your phone display onto it

(**Note:** Screen sharing with phones does not give touch functionality on the OneScreen Wandr)



13.1.6 Chromecast for Windows PC

You may follow the steps given below to connect your Windows PC to the OneScreen Wandr via Chromecast:

1. Open Google Chrome and click on the **more options button** in the top right corner. Then click on **Save and share**, then click on **Cast**



2. You will see a list of all available displays. Click on the name of your OneScreen Wandr. You can choose to cast a single tab or the entire screen

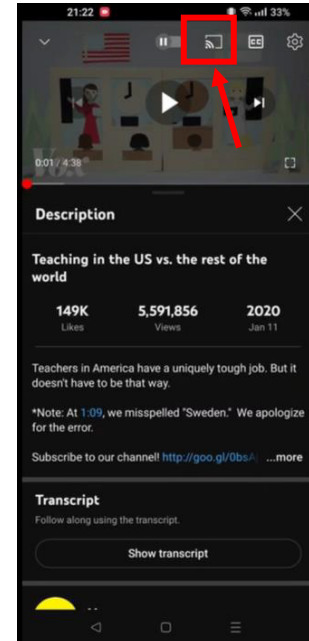
(**Note:** Screen sharing through Chromecast does not give touch functionality on the OneScreen Wandr)

13.1.7 Chromecast for Android Phones

To use Chromecast on the Android phone, please follow the steps given below:

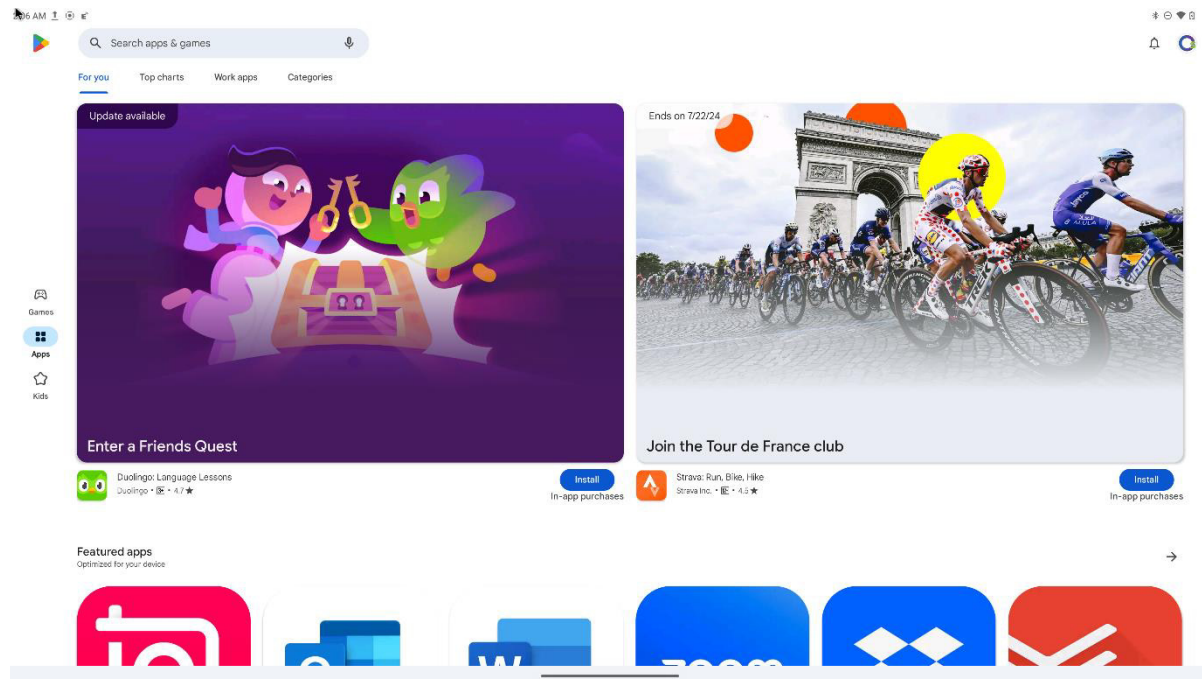
1. Open the YouTube app and press on the **connect to a device** option on the top
2. You will see a list of all available displays. Click on the name of your OneScreen Wandr

(**Note:** Screen sharing through Chromecast does not give touch functionality on the OneScreen Wandr)



13.2 Google Play Store

OneScreen Wandr is an EDLA certified device and comes pre-loaded with Google Play Store services. Play Store allows you to install any Android application to use on the device. You can access it through the Apps Drawer or from the Homepage. Using the search bar inside the store, you can search for a wide array of applications including video conferencing tools, learning apps, games and G Suite apps etc.

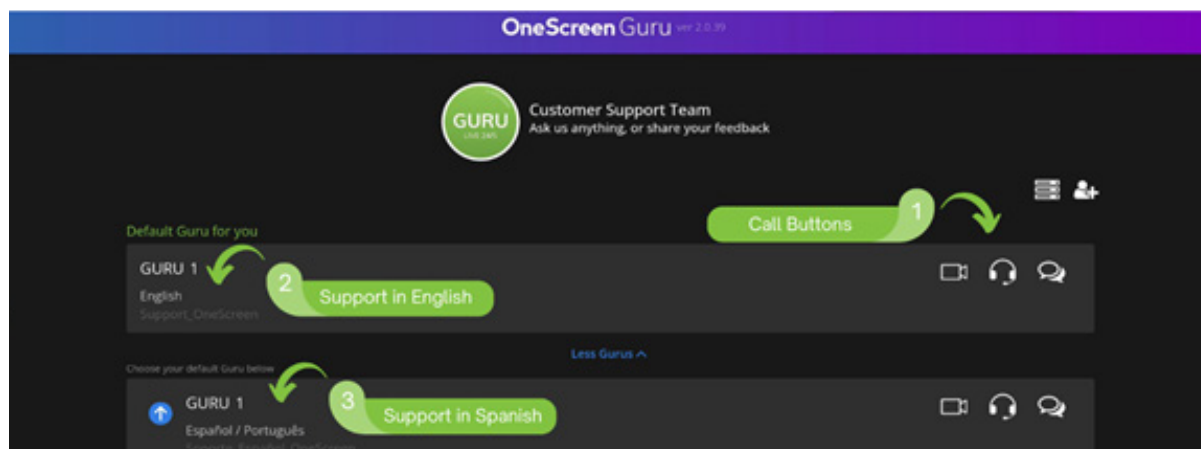


13.3 OneScreen GURU

OneScreen GURU is your one-tap solution for all issues that you may face while using OneScreen products. Using the GURU app, customers can speak directly with a highly trained engineer, not just a typical customer service agent, who instead of that is specifically trained on OneScreen products. Gurus offer free, unlimited help and training on all OneScreen products, as well as assistance on issues related to integration with devices from other manufacturers.

The GURU app comes pre-installed on OneScreen Wandr and can be accessed via the Apps Drawer or from the Homepage.

Once you open the GURU application on your OneScreen Wandr, you get the page displayed below:

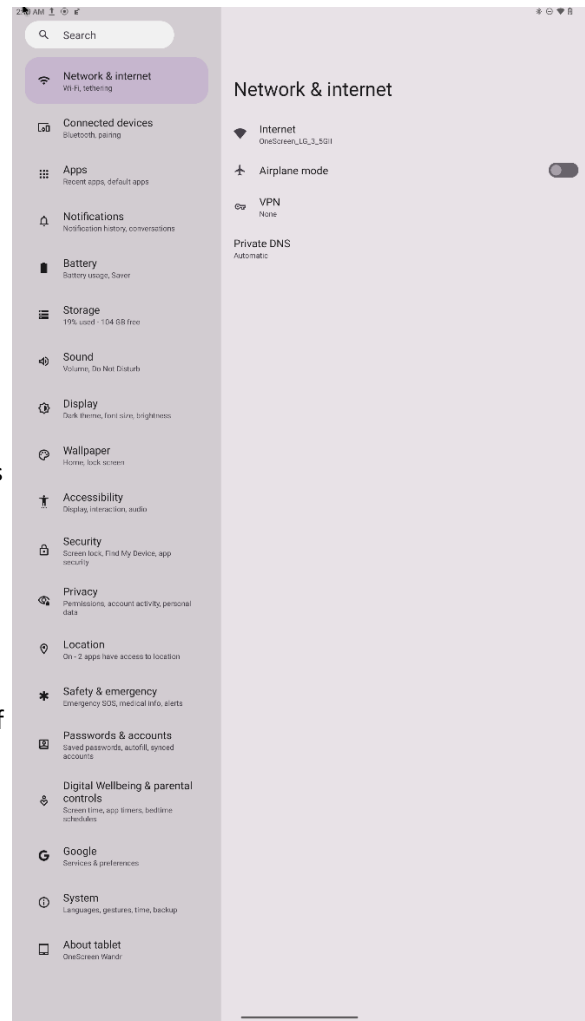


1. **Call Buttons:** You can use the call buttons to make video / audio calls to the OneScreen GURU team. You may leave a message as well by tapping on the Chat Icon right next to the audio call.
2. **Support in English:** You can use this support channel to give a call to our English Support Team
3. **Support in Spanish:** You may also use the Spanish Support Channel to make a call our Spanish Support team

14. Settings

Settings allow you to control your OneScreen Wandr and all its features. You can access settings by pressing the **Settings Icon** present in the Apps present on your device.

1. **Network & Internet:** You can configure your network connectivity settings from here. It allows you to connect to different Wi-Fi networks, put the device on Airplane mode, configure VPN settings and select Private DNS mode
2. **Connected Devices:** See the list of all connected USB devices and paired Bluetooth devices to OneScreen Wandr and manage connection preferences
3. **Apps:** Allows you to view all the installed applications on OneScreen Wandr and gives you the access to disable or force stop applications and configure an application's permissions, notifications, storage etc.
4. **Notifications:** Manage the notification settings for different applications on OneScreen Wandr
5. **Battery:** View battery usage, turn battery saver on/off and manage battery settings on OneScreen Wandr
6. **Storage:** A storage manager to view all the storage stats for different apps on OneScreen Wandr and to free up space when needed
7. **Sound:** Configure device sounds and applications sounds via this section
8. **Display:** Control the brightness of OneScreen Wandr, configure lock screen and screen timeout settings, choose light/dark theme, enable/disable auto-rotate screen and manage screen savers etc.
9. **Wallpaper:** Configure and choose different wallpapers for OneScreen Wandr
10. **Accessibility:** This section provides you with some accessibility settings to enhance your user experience with OneScreen Wandr and give you more control over your personal preferences for a variety of settings
11. **Security:** Configure screen lock and other security settings for OneScreen Wandr
12. **Privacy:** Manage and control privacy settings for multiple apps on OneScreen Wandr
13. **Location:** Select which applications can access the location services on OneScreen Wandr
14. **Safety & emergency:** Manage medical information, emergency contacts and emergency alerts for safety and well-being
15. **Passwords & accounts:** Manage all your Google accounts and passwords added to OneScreen Wandr

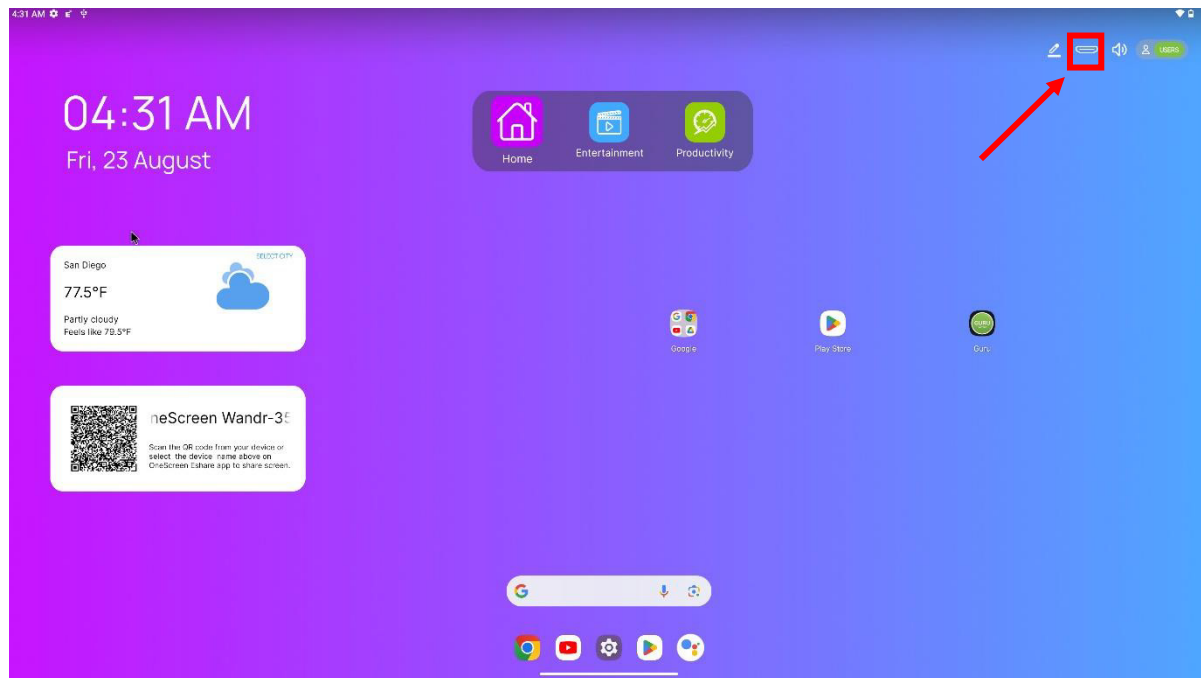


16. **Digital Well-being & parental controls:** Manage parental controls and app usage time regulation settings
17. **Google:** Manage all the settings for the logged in Google account on OneScreen Wandr
18. **System:** Configure the languages on OneScreen Wandr, manage the settings of input devices, configure date & time settings, backup data, update OneScreen Wandr, or reset the device
19. **About tablet:** This section provides you with all the information about your device such as its model, firmware version, Android version, MAC address etc.

15. Connecting Wandr with other Devices

15.1 HDMI Connection (Wired)

1. Connect your personal device and Wandr through an HDMI cable using the HDMI port on the backside of Wandr
2. Once you have connected your device to Wandr, tap on the **HDMI Icon** on the Home Page to view your device's shared screen



15.2 Wireless Connectivity – OneScreen EShare Lite

To connect your OneScreen Wandr with your personal devices, please refer to Section 11.1.

16. General Safety Instructions

Personal safety factors have been considered during the design of OneScreen Wandr, and the product has been tested strictly before delivery. However, improper installation and usage could result in electric shock, fire, or other hazards. To ensure its safe use, prolong its service life and bring its best performance into full play, please read and understand all operating instructions and nameplate indications, and observe the following safety precautions carefully before using the product, and keep this manual handy for future reference

Caution: In order to reduce the risk of electric shock, please do not remove the cover plate (or the back plate). The product does not contain any user-serviceable components. Please consult qualified service personnel for service arrangement.



There is “dangerous voltage” without insulation protection in the product housing, and the voltage strength is high enough to pose the risk of electric shock.

In any of the following situations, turn off the product immediately, disconnect the power plug from the power socket and contact authorized professional service personnel for repair:

1. The product produces abnormal sound, smell or has any other obvious abnormality
2. The power cord or power plug is damaged or worn
3. The product gets damaged due to a fall, strike or impact. Any liquid flows or foreign object falls into the product

In case of any flammable gas leakage, do not connect/disconnect the power plug of the product or any other electrical appliance. Close or shut off the leaky valve and open the doors and windows immediately.

Warning

- ⊘ • This product can only use the power supply of the type indicated on its nameplate. If you are not sure about the type of power supply in use, please consult your product dealer or the local power supply bureau
- The power cord uses a 3-prong plug with ground protection. For the sake of safety, please use a 3-pin outlet with ground protection, and ensure that the ground terminal is well grounded
- Do not disassemble the adapter or power cord, which may cause fire or electric shock
- Please place the adapter carefully to avoid any drops or impact
- Impact could cause damage to the product
- Please place the product on an even ground. Do not place the product at an unstable or inclined position; otherwise drops, damage, or even fire could be caused, further resulting in severe personal injury or death
- Always use the stand and installation method recommended by the manufacturer
- Never allow children to climb up the product; otherwise, the product will topple over, resulting in severe injury
- To avoid the risk of swallow, keep small accessories beyond the reach of children
- Do not put any fabric or other material between the product and the ground
- Do not place any article on the product
- Do not place the product:
 1. in an environment that is too damp, hot, cold or dusty or exposed to direct sunlight for too long;
 2. in an environment where flammable or explosive substances are stored or used;
 3. in an environment where there are combustible or corrosive gases;
 4. in or near an environment with high humidity or too close to a source of heat, steam, or oil fume
- Do not use any damaged or inappropriate power outlet. Keep a good contact between the power plug and the power outlet
- Protect the power plug and the power outlet against dust and metal attachments
- Do not damage the power cord:
 1. Do not remodel the power cord;
 2. Do not put heavy objects on the power cord;
 3. Keep the power cord away from heat sources;
 4. Do not pull the power cord when disconnecting the power plug. Please hold the power plug instead of the power cord
- Paralleling too many power plugs to one power outlet may cause fire due to excessive power consumption
- To avoid the risk of electric shock or fire, keep the product away from naked flames (like burning candles)

Warning

- ⊗ • Do not put any container with water on the product, as water drops, or splashes could cause electric shock or fire
- To avoid the risk of short circuiting, product damage, and electric shock, do not put any sharp object, metal, or liquid into or allow them to contact the ventilation holes or signal connectors
- The ventilation holes in the housing are designed to protect the internal components against overheating and ensure their long-term reliable performance. The product should be placed without blocking these ventilation holes. Always leave a space of at least 4" or 10cm around the product to guarantee good ventilation
- The base of the product contains an internal lithium battery. Please take care during use
- If the battery leaks, please stop using it immediately to avoid contact with your skin and eyes. Carelessness in this respect could result in loss of eyesight or burn injury. If any part of your body comes in contact with the leaking liquid and shows any abnormality, please wash it with clean water, and seek medical help immediately
- Please dispose of the battery correctly. Improper battery disposal could pose the risk of explosion or fire. The guideline for battery disposal varies according to the countries and regions
- Do not expose the product (especially the lithium battery) to electricity
- Do not expose the product to flame, electric heater or direct sunlight. Otherwise, electric shock, injury or fire could be caused
- To charge the battery, do not use any power supply or circuit beyond the specified range. Otherwise, battery damage or fire will be caused
- Be careful when using the lithium battery to mitigate the risk of fire or explosion
- Clean the charging port using a soft cloth. If dirt or other foreign object exists on the charging port, the battery cannot be charged normally, or fire can be caused
- If the battery is fully discharged and left unused for a long period of time, it is possible that the battery cannot be charged or that the battery life is shortened
- Do not remove, disconnect, disassemble or short-circuit the battery. Otherwise, electric shock, injury or fire could be caused
- Do not replace the battery with a wrong model substitute that could deactivate the safety protection and increase the risk of explosion
- Do not throw the battery into the fire or heating furnace, or mechanically extrude or cut the battery; otherwise, explosion could be caused
- Do not place the battery in an environment with extremely high temperature that could result in battery explosion or leakage of flammable liquid or gas
- Do not place the battery under extremely low atmospheric pressure that could result in battery explosion or leakage of flammable liquid and gas

Warning

-  To avoid the risk of electric shock, do not touch the power plug with wet hands.
-  Do not use the product during rainstorm or lightning. Disconnect the power plug immediately to protect it against lightning strike.
-  To avoid the risk of electric shock or fire, do not disassemble the product in any way. All repairs should be referred to professional technicians.

Caution

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 - Please tidy the wires and cables connected to the product to avoid trip-over, pulls or grab
 - Please ensure that no children play, disport, chase each other, run, or jump around the product, or push, drag, touch or impact the product in any way, to avoid the toppling-over or impact damage to the product
 - Please ensure that no pets play, disport, run or jump around the product, or push, drag, touch or impact the product in any way, thus to avoid topple-over or damage of the product
 - Take care to protect your hands, feet, hair or clothes from getting stuck in the wheels
 - Do not push or kick the product
 - Do not ride on the product as if it were a footrest
 - Do not use hard objects to rub or strike the screen, or twist or press it forcibly
 - Disconnect the power plug before cleaning the product. Clean it with a soft cloth without using any industrial chemical. Take care to prevent the ingress of any foreign object into the product. Improper cleaning (e.g., cleaning solution, water) may cause damage to the appearance, erase the printed information or damage the internal components (if the cleaning solution or water flows into the product) and cause display failure
 - Disconnect all cables before changing the position of the product. To avoid the risk of fall, move the product slowly
 - To avoid the risk of dew and fault, do not use the product immediately after moving it from a low-temperature place to a high-temperature place
 - Please do not place the product near any strong electromagnetic field; otherwise, it will be subjected to electromagnetic interference and get damaged
 - Please do not place the product directly facing an air conditioner; otherwise, dew can be formed on the panel inside the product, further resulting in fault
 - If the leakage splashes onto your skin when the LCD screen is broken, rinse the skin with clean water for 15min and seek medical help. Grab the four corners and hold the bottom side rather than exert pressure on the front panel when moving the product with hands



Caution

- ⊘ • If the product keeps displaying one image or there is any still text or icon in a moving image during a long time, an “afterimage” will stay on the screen and last long after the product is turned off. Such fault is not covered by the warranty
- Watch the screen in a healthy way:
 1. Please watch the screen under proper light conditions; insufficient light or long continuous use may damage your vision
 2. Please adjust the volume to protect your hearing from being impaired by excessively high volume
- Turn off the product and disconnect the power plug when leaving the product unused for a long time
- Cut off power supply to the product by pressing the [ON/OFF] button on the base of the product and also disconnecting the power plug
- The power plug or appliance coupler acting as the make-and-break device should be easy to operate
- Insert the power plug into the power outlet reliably. A loose connection may cause sparks or fire
- To better provide services, all technical specifications contained in this manual and on the carton are subject to change without further notice. If there is any difference between this manual and any actual operation, such actual operation shall prevail

17. Support

OneScreen provides 24/5 free online help and support through OneScreen GURU.

To reach out to our team of experts and engineers, please contact us at wandrsupport@onescreensolutions.com or at our helpline (+1) (855) 626-8833

For more information, visit onescreensolutions.com/wandr